Another happy client

Frank Collins here one of your clients...I've just come off the phone with you after a very nice conversation so I'm just writing to commend you on the vital work you good people do! I can't praise you enough for the organisation love and care that you so kindly offer to those who need it.



Whilst I have had carers allocated by several health organisations I have to say that they don't compare to the service you offer and I believe it's simply because your carers are volunteers who WANT to do this kind of work and have it in their hearts and nature to genuinely help people as opposed to pursuing it merely as a 'job' – no disrespect to those who are employed as carers by hospitals etc but the level of care and communication is quite considerable and makes a huge difference to the quality of care provided so thank you thank you for being there I hope you realise your worth and the difference you make to those in need of practical help, spiritual nurturing and TLC – which sadly is very absent from the organisations referred to above. I also must mention Kerstin Howells who you assigned as my 'good neighbour' and has helped me tremendously and has now become more of a friend – a lovely spirit – so, in conclusion keep up your good work and level of excellence and thanks to all those volunteers who help possibly much more than they realise. A little smile a little chat a little hug goes a long, long way. Thank you again Anne and all those involved for your wonderful kindness and giving of your time in order to help others – you make the world a better place .